

# Maintaining Top Performance

ACM Environmental offers a range of maintenance, repair and support services tailored to meet individual client requirements and ensure that their waste recycling equipment and site operations function to the highest standards of safety and efficiency.

Our experienced field and workshop engineers and technicians are resourced with the latest technology and diagnostic tools to ensure that your equipment fully complies with manufacturer recommendations and delivers top performance and reliability.

## Servicing & Maintenance Plans

### COMPREHENSIVE MAINTENANCE PLAN

- Specific to the type of waste/recycling equipment on site and its operational environment

#### INCLUDES:

- Scheduled number of service visits per year, with pre-defined inspection tasks
- Travel call outs and labour (Monday to Friday during working hours)
- Replacement of serviceable parts and components (unless specifically excluded by the agreement)

### ROUTINE MAINTENANCE PLAN

- Specific to the type of waste/recycling equipment on site and its operational environment

#### INCLUDES:

- Scheduled number of service visits per year, with pre-defined inspection tasks
- Travel to site
- Lubrication, minor adjustments and engineer's written report identifying if any remedial or repair work is required

## Repair & Refurbishment

### BREAKDOWN & REPAIR

- ACM offers breakdown and repair services to clients operating waste and recycling equipment, allocating and scheduling engineering resources to the client site
- ACM will make copies of all relevant maintenance documentation and support data on request from the

### EQUIPMENT REFURBISHMENT

- ACM provides a full refurbishment service using original manufacturer equipment at our workshop in Waltham Abbey, just off Junction 25/26 of M25.
- Major savings can be made by refurbishment as compared to "new for old" replacement





## Support from Start to Finish

### INITIAL CONSULTATION AND AUDIT

- ACM will carry out a full consultation and auditing process to determine the best solutions for the specific operations of client waste and recycling operations

#### INCLUDES:

- Identifying solutions
- Assessing solutions
- Specifying solutions
- Defining contract solutions
- Implementing solutions when approved by all parties

### INSTALLATION

- ACM will deliver turnkey installations of waste and recycling equipment to client sites

#### INCLUDES:

- Full site survey, checking space, ventilation, power supply and access
- Logistics, delivery and unloading
- Comprehensive client personnel training in operation of equipment
- Operation methods instruction pack detailing:
  - Controls and indicators
  - Operating instructions
  - Wiring and hydraulic diagrams
  - Service schedules
  - Health & Safety information

### TRAINING

- ACM offers on-site training for client personnel covering essential operation and housekeeping

#### INCLUDES:

- Cleaning
- Hydraulic oil fuel check and replace
- New operator training
- Refresher training
- 'Train the trainer' sessions
- Accredited Health & Safety Training
- Quick Start-Up Guides available on ESP
- Instructional Training Videos on YouTube

### DECOMMISSIONING

- ACM provides an end-to-end service for clients and will take equipment off line and remove it safely from your premises

#### INCLUDES:

- Site survey and assessment
- Dismantling
- Transport
- Site remediation
- Electrical "make safe" service